



Quality Policy - 2017

Duo Creative Services Ltd

QUALITY POLICY

Duo Creative Services are dedicated to the analysis, design, development and maintenance of websites and web applications using our bespoke Content Management System software as a base. We are committed to **satisfying the expectations and needs of our clients while maintaining a suitable relationship between quality and price**, focusing in on:

- Establish effective communication links in order to be able to satisfy our customers' requirements, both explicit and implicit.
- Continually improve our development processes in order to optimise our effectiveness and efficiency over time.
- Having a team of professionals according to the needs of our customers, highly qualified and working with their professional growth by encouraging training as well as research and use of new technologies.
- Have buildings, equipment and working conditions appropriate for the conduct of our activities.